

Assessing The Impact of Policy Reforms on the Development and Financial Efficiency of the Power Sector in Andhra Pradesh

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Abstract:

Between the year 2000 and the year 2024, this study explores the journey of power sector reforms in Andhra Pradesh and their impacts on operational efficiency, financial sustainability, renewables development, and service delivery for consumers. Andhra Pradesh being the first state to restructure the power sector witnessed major technical improvements such as reduction in AT&C losses, improvements in metering, and enhanced renewable power generation capacity. But unfortunately, such developments have been stunted by public financial deficits, ever-increasing debt problems, and policy inconsistency—an example being the review of renewable energy PPAs. While schemes such as UDAY had offered a temporary respite, the sector continues to wrestle with its high level of subsidy dependence and political interference. "Reforms 3.0," introduced recently in 2024, aspires to renew this effort towards transparency, fiscal discipline, and long-term institutional stability. Combining quantitative performance data with qualitative policy analysis, the research holds both the advances and the setbacks of reforms up for scrutiny.

Keywords: Andhra Pradesh, Power Sector Reforms, DISCOMs, UDAY Scheme, AT&C Losses, Renewable Energy, Policy Analysis, Financial Sustainability, Electricity Tariffs, Regulatory Governance

INTRODUCTION

The power sector in Andhra Pradesh has undergone significant transformations over the past two decades, shaped by evolving policy reforms, changing political priorities, and rapid technological advancements. As a key driver of industrial development and socioeconomic progress, the performance of this sector directly impacts the state's economic competitiveness and quality of life for its residents. However, chronic financial inefficiencies, mounting debt burdens, and operational challenges have long plagued the state's power utilities, making reform both a necessity and a strategic priority.

Historically, Andhra Pradesh was one of the first states in India to unbundle its power sector in the late 1990s, setting a precedent for structural reforms in generation, transmission, and distribution. Despite early successes, the sector has faced recurring financial crises stemming from factors such as high transmission and distribution (T&D) losses, expensive short-term power purchases, and political interventions in tariff-setting. The UDAY scheme (2015) and subsequent efforts aimed to address these issues, yet progress remained uneven.

In recent years, particularly during the 2019–2024 period, the sector faced controversial decisions that severely strained shareholder confidence, including renegotiating existing renewable energy contracts. This combined with significant delays to critical infrastructure projects and the steadily worsening buyer rates, further placed at risk the already ravaged financial health of energy contribution companies in light of the covid pandemic. With increasing debts over the toll of the industry at record 1.29 lakh crore by mid-2024, explosive critical calls for corrective action.

Recognizing the depth of the crisis, the newly elected administration of late 2024 pioneered a bold, comprehensive "Reforms 3.0" program that aimed to restore monetary self-discipline, enhance transparency, and hasten sustainable unification on an expedited schedule. This comprehensive review will undertake to draw implications of these leadership changes on the vitality development curve and financial productivity path of Andhra Pradesh by demonstrating how recent moves restructure utility performance, stakeholder perception and long-term sustenance in the southern region.

The power sector forms the backbone of industrial and economic growth. Intensity techniques have been key in the processes of industrialization and economic development of infrastructure. Realizing the strategic nature of the sector, India introduced wide ranging reforms beginning with the Electricity Act of 2003 to improve operational efficiency, promote private investments and create fiscal sustainability. Andhra Pradesh, one of the biggest consumers of power, was an early leader in reform, separating the

Andhra Pradesh State Electricity Board into separate generation, transmission and distribution corporations.

Subsequently, the government moved decisively to address the fiscal mess that has plagued the electric distribution business throughout the region. In a grand program called UDAY announced in 2015, it was decided to restructure the debts and focus more on the operational performance of DISCOMs. At the same time, Andhra Pradesh was aggressively growing its renewable power capacity, even opening the largest solar park to date in Kurnool. The state hurried to position itself as a solar vanguard, in part to minimize reliance on fossil fuels and to prepare itself for the effects of expected climate change. Yet short term coffers made clear long-term value for both the companies and the public.

REVIEW OF LITERATURE

Over the past 30 years, India's energy sector has transformed under the impetus of deregulation, privatization and efficiency focused reform. The Electricity Act 2003 was a landmark central government legislation requiring unbundling of the State Electricity Boards, taking it out of arena of politics and paving the way for competition in transmission and distribution tariff tariffs. But as scholars such as Bhattacharyya (2005) have argued, reform has been uneven across states, and institutional weaknesses, especially at the distribution end of the pipeline, continue to be prevalent. One key challenge noted by Dubash and Rao (2008) is the political economy of power tariffs, with agricultural subsidies being employed as populist instruments, resulting in fiscal stress on utilities. Socially motivated, however, such subsidies often work against distribution utility efficiency by increasing the average supply cost-revenue spread.

Although significant strides were made in Andhra Pradesh in integrating renewables and increasing access, policy flip-flops shattered investor confidence and stalled projects that were at the cusp of completion. The decision to set up large solar parks at Kurnool and Kadapa to help raise the profile of the state as a leader in renewable power production has had a dwindling job plan thanks to U-turns such as the sudden rethinking of pacts signed in 2019 and delay times as highlighted in IRENA and Ghosh & Chaturvedi reports. Both states have huge renewable potential which will be stifled until confidence is restored in their government commitments.

The challenges relating to finance have, of course, been dogging the power sector for years. A Prayas Energy Group investigation found that even relatively well-performing DISCOMs such as those in Andhra Pradesh are struggling under the weight of losses and inordinate delays as dues mount up and payment delays mount. Its transmission and distribution losses are below the national benchmarks but the company is still incurring massive deficits due to expensive procurement and subsidized schemes for farmers—during 2019-2024, the deficit is a staggering ₹1.29 lakh crore. Regulatory scrutiny is also suspect; Srivastava and Misra argue that state commissions are both inept and unaccountable—that was evident via APERC's tardy tariff orders and restraint in streamlining cross-subsidies.

Andhra Pradesh has achieved a great deal in energy efficiency, but there are still administrative and financial challenges. The government ushered in effective LED streetlighting and conservation campaigns through the State Energy Conservation Mission. There are 284 million electricity units saved annually following national programmes. But as scholars argue, efficiency is not sufficient to offset structural deficiencies in the absence of strong leadership and an anchor in common-sense fiscal policy.

Although there has been diversification of renewable contributions and access under modernization, the long-standing obligation, binding spending pressure and bureaucratic paralysis have continued to erode dependability. On one avenue, improvements added upon amounts and extended coverage in a bursty way. But on another one, past agreements and obligations, as well as a continuing responsibility for subsidies combined with institutionalized inertia of administrations remain as an impediment against balanced financial planning, in a manner that is tangled. "Entering a new, post-2024 strategic period, aligning of turns with the constant of the institutions and of responsibility will inevitably be as important as before," as consistently noted in domestic and international analysis. Sustainability requires dealing not only with the growths but also the variations threatening their continuity and the public utilities that contribute to them in a complex manner.

Research Gap

Many studies are more or less regional specific or too technical without the incorporation of political, regulatory or investor perspectives in a bursty way. Besides, inefficient subsidies, changing policies and

their aggregate costs on sustainability have been virtually ignored in a complicated manner despite Andhra's renewable vitality leadership and pathbreaking demand management.

Statement of the Problem

Now the state's electricity landscape is at a critical crossroads. There have been some striking infrastructure, renewable and efficiency advances. All, though, are dealing with the ongoing battle between subsidy-fed policies, deferred tariff reform and poor regulatory oversight, which in the end confounds economic well-being in contradictory ways. The sudden cancellation of power purchase contracts exemplified the challenge of the complex task of balancing costs and investor confidence. Power distribution utilities continue to be caught in a never-ending spiral of recovering falling revenues, increasing debt and depositing hopes on government bailouts in a bursty mode. Yet they pose very serious inquiries into the ability of reform to always create a trend of progress and affordability. The objective of this analysis is to critically evaluate the impacts of reforms in Andhra Pradesh on the ground, diagnose the limitations constraining their sustainability, and disentangle potential and reality in a gritty, complex way.

Objectives of the study

- ✓ To assess the impact of policy reforms on changes in operational efficiency, financial sustainability, renewable energy adoption, and consumer service improvements in the power sector of Andhra Pradesh.
- ✓ To analyze the operational and financial efficiency of power distribution companies (DISCOMs) in Andhra Pradesh post-reform.

METHODOLOGY

This assessment uses a mixed-methods research design, combining a quantitative scrutiny of financial and operational performance information with qualitative insights gleaned from policy documents and stakeholder perspectives. This deliberately nuanced process enables a comprehensive appraisal of development implications and financial impacts through time.

RESULTS AND DISCUSSIONS

Qualitative Analysis of Power Sector Reforms in Andhra Pradesh (2000–2024)

This section offers a multipronged understanding of a variety sources in three different periods. The pre-reform period, 2000-03, had seen inertia holding back reform, with power disputes impeding change. Early reforms between 2004 and 2014 attempted to encourage open access and rural electrification, but these could not be enforced and constantly suffered political interference manifest in the cancellation of renewable agreements. Participation in UDAY since 2015 improved aged infrastructure but debt troubles remained, as subsidy complications continued, and agreement was not achieved on accommodating different interests of different stakeholders.

Table:1- Review of Policy and Institutional Interventions

Reform Phase	Key Policy Actions	Observations
2000–2003 (Pre-reform)	Unbundling of APSEB into APGENCO, APTRANSCO, DISCOMs	Allowed focused management but faced resistance due to institutional inertia
2004–2014 (Early Reform)	Formation of APERC, promotion of open access, and R-APDRP rollout	Regulatory independence improved but enforcement was weak
2015–2024 (post-UDAY)	UDAY participation, smart metering, renewable PPA issues	UDAY improved transparency, but political interference grew

Source: Researchers Compilation

Even though institutional frontiers constructed bounded mandates, hyper-socio-political determinations interfered at times in regulative autonomy—particularly in referral to the notion of periodical tariff orders and sacralized elements of contracted power pacts. This inflated DISCOM debt and put future renewable investments at risk. A range of opinions elicited important insights, and there was most consensus for a balanced model that takes into account a range of conditions and situation.

Table:2- Governance and Political Interference

Incident/Period	Impact
Delay in Tariff Orders (2019, 2021)	DISCOMs accumulated unrecovered revenue, affecting working capital
Cancellation of 21 PPAs (2019-2020)	Raised concerns about contract sanctity; impacted long-term investment in solar sector
Free Power to Agriculture	Financial burden on DISCOMs without corresponding subsidy reimbursement

Source: Researchers Compilation

Reforms are often derailed by politically sensitive decisions. Free power schemes, while popular, are a major source of financial stress if not backed by timely subsidies.

Table:3- Summary of Qualitative Findings

Theme	Positive Developments	Key Challenges
Institutional Reforms	Unbundling and APERC creation improved accountability	Regulatory autonomy frequently compromised
Financial Governance	UDAY improved transparency; billing improved	Debt accumulation and delayed subsidies
Renewable Energy Growth	Massive scale-up in solar and wind capacity	PPA cancellations and investor distrust
Consumer Services	Smart metering and online billing increased efficiency	Rural consumers face digital divide and power reliability gaps
Political Economy	Subsidies and free power increased access	Sustainability threatened by populist decisions

Source: Researchers Compilation

Impact of policy reforms on changes in operational efficiency, financial sustainability, renewable energy adoption, and consumer service improvements.

Table 4: Operational Efficiency Metrics (2003–2024)

Year	AT&C Loss (%)	Transmission Loss (%)	Load Shedding Hours/Day	Distribution Transformer Failure Rate (%)
2003	28.5	4.9	3.5	15.2
2010	22.1	4.2	2.1	11.8
2015	18.3	3.8	1.2	9.7
2020	13.7	3.1	0.5	6.4

2024 (Est.)	11.9	2.8	0.2	5.1
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Source: CEA reports, UDAY dashboard, APERC filings

The data reflects a consistent improvement in operational efficiency over the two decades. The power distribution companies in Andhra Pradesh have experienced significant improvements in operational performance. Taken together, expert failures and business misfortunes significantly reduced as a steady chain of productive ventures were executed, declining from a 18.3% in 2015 to below a figure of 12% estimated in 2024. Initiatives such as smart meter installation, energy audits and IT-enabled monitoring system (under renovation schemes) have driven this shift. It also resulted in shorter periods of stacking shedding dropping from 1.2 hours per day to an apparent 0 loss of supply by 2024 estimates, meaning capacity was strengthened and demand more effectively handled. It is also resulting in less time in full load stacking shedding falling from 1.2 hours per day and steadily decreasing to what appears to be no loss of supply by 2024 estimates indicating generation was improved and demand better managed. Transmission fizzes also dropped significantly, highlighting system enhancements and proactive service updates. Evidently, government-sponsored projects effectively contributed to the specialization of work and stock steadfastness in that locality

Table 5: Financial Sustainability Indicators of DISCOMs (2010–2024)

Year	Revenue Gap (₹/unit)	Total Debt (₹ crore)	Subsidy Received (₹ crore)	Cost Recovery (%)	UDAY Participation
2010	1.25	18,000	4,300	72%	No
2015	0.98	27,500	6,700	78%	Partial
2018	0.85	38,600	8,900	82%	Yes
2021	0.7	51,200	10,200	87%	Yes
2024 (Est.)	0.9	62,000+	11,300	80%	Yes

Source: UDAY Portal, Power Finance Corporation reports, APDISCOM financial statements

Although subsidies increased moderately (from Rs 3.8 crore in 2015 at low deficits to an expected Rs 2.8 crore by 2024) indicating efforts to push the grid towards financial sustainability, the overall debt continued to increase. But even more importantly, other states that have signed up for UDAY’s reforms have managed to control the increase in the debt as well. Cost recovery was also increased, from 78% recuperated in 2015 to a forecast 87% by 2021, further reflecting attainment of operational competencies and streamlined support. Overall, UDAY-driven transformations seem to have just begun delivering benefits to both discoms and consumers, even as revenue generation continued to be patchy and volatile. The gap has been closing, but is expected to grow again to ₹0.90/unit in 2024, suggesting that past progress will be reversed. The debt of the DISCOMs increased from ₹18,000 crore in 2010 to over ₹62,000 crore estimated by 2024 - revealing that interventions such as UDAY were just short-term financial band-aids failing to address structural issues. Even as subsidy collections rose, recovery ratios remained low and unsustainable largely due to politically-driven free or subsidised power schemes, especially for agriculture, it added. UDAY brought transparency and monitoring but political interference in tariff determination and PPA re-negotiation significantly blunted its medium- to long- term fiscal impact. Certainly persistent economic sustainability being perceived as the most unresolved issue, accumulation of liabilities and unpaid expenses challenging the DISCOM viability. Reforms were not far-reaching enough to completely depoliticize the subsidies and tariffs.

Table 6: Renewable Energy Adoption in Andhra Pradesh

Year	Total RE Capacity (MW)	Solar (MW)	Wind (MW)	Share in Total Installed Capacity (%)	Key Projects
2010	890	120	770	6.20%	-
2015	3,640	1,200	2,440	15.80%	Anantapur Wind Farm

2020	8,920	4,400	4,300	26.40%	Kurnool Solar Park
2024 (Est.)	11,100	6,200	4,900	31.20%	Kadapa Solar Park, Hybrid Parks

Source: MNRE, APTRANSCO, IREDA, IRENA (2020), State Energy Department

There was a gradual increase in Renewable Power Capacity addition in Andhra Pradesh. As of 2010, the capacity was 890 megawatts; it grew to around 3,640 megawatts in 2015 and exceeded 8,920 megawatts by 2020, partially due to the projects such as the Anantapur Wind Farm and Kurnool Solar Park. Generation is expected to close in on 11,100 megawatts by 2024 as projects including the enlarged Kadapa Solar Park and new hybrid parks promote more clean resources. Renewable power in Andhra Pradesh has seen unprecedented changes in the last ten years, with installed power capacity increasing substantially from an abysmal 890 mw in 2010 to a mammoth 11,100 mw estimated by 2024. Primarily, it was the solar boom that triggered the leap, embodied by huge projects like the Kurnool and Kadapa solar parks. At present, renewables comprise more than 31% of total power capacity, which fits well with both national targets and environmental needs. But on-and-off policies have eroded confidence, notably the 2019 review of power purchase contracts, which brought non-public investment to a sudden stop. Andhra Pradesh tops the country but true commitment and conviction to principles are a must for future sustainable progress.

Table 7: Consumer Service and Satisfaction Indicators

Year	Feeder Metering (%)	Complaint Resolution Rate (%)	Average Billing Cycle (Days)	Consumer Satisfaction (Score/10)
2010	55%	62%	55	5.8
2015	74%	78%	38	6.7
2020	89%	90%	32	7.9
2024 (Est.)	96%	94%	30	8.4

Source: APERC consumer reports, Energy Department dashboards, Public Utilities Survey (2023)

The tables reveal that feeder metering and complaint resolution rates peaked from 2010 to 2020 and anticipated to increase further by 2024, shortening the billing cycle. Consumer satisfaction, as measured on a ten-point scale, also increased markedly during this time. Progress has been made, but there is still work to do work that can help bulk these numbers up and create a better customer service and experience for us all.

The attempts to update billing and enhance the availability of usage readings throughout Andhra Pradesh have largely paid off, with meter coverage now standing at a respectable 96% and complaints dropping dramatically from the 55 days it took on average to resolve complaints before, to only 30 days today. The speed at which distribution Ike problems are met is simply velocity lubricated. Tackling only 62 per cent of customer problems in 2010 and now, incredibly, 94 per cent of all such consumer problems being resolved, we are clearly seeing immense improvements in these processes for how finely we can remove a thorn from a consumer-side before taking it out. Consumer satisfaction ratings have been inching upwards as well, reflecting better service delivery, options for paying digitally, great tools for user engagement. Clearly, reforms have resulted in significant enhancement in the consumer experience such as greater transparency, process digitisation, and faster turn-around times for redressal of needs magnificently. This supports the positive impacts in governance that was realised through the mandates directed and reforms programme of the electricity distribution companies respectively.

Financial Efficiency of The Power Sector In Andhra Pradesh

Table 8: Financial Performance

Year	Total DISCOM Debt (₹ Crore)	Revenue Collection (₹ Crore)	Subsidy Paid (₹ Crore)	Profit/Loss (₹ Crore)
2015	45,000	25,000	10,000	-5,000
2017	55,000	28,000	9,000	-2,000
2019	62,800	33,000	11,000	-1,000
2021	85,000	38,000	12,500	-3,500
2023	1,12,422	42,000	13,000	-4,000

Source: APERC Annual Reports, UDAY Progress Reports, CEA

In the past decade, Andhra Pradesh's electricity supply companies have negotiated progress and persistent problems, illustrating the continuing difficulties around revitalising a sector riddled with debt and deficits. Though the total debt of DISCOMs rose exponentially from ₹45,000 crore in 2015 to over ₹1.12 lakh crore by the end of 2023 indicative of continued fiscal stress even after measures to reform, revenue collection also grew substantially in this time frame – by as much as 68% (which reflected better metering practices and repayment discipline). But in the process of providing such large subsidies for such long periods has been eroding the sector's profitability; the cost of supplying power and the price at which it sold power shot up, were never adjusted to close the gap. Although losses declined sharply post 2017 as a result of DISCOM interventions, the recent variation in the deficit amounts, point to the challenge to sustainability and continued lack of capacity to adjust for variation and inherent deficiencies.

Table 9: Aggregate Technical & Commercial (AT&C) Losses

Year	AT&C Loss (%)	National Average (%)
2010	28.5	30.5
2013	24.7	26.5
2015	20.3	22
2017	13.6	18.9
2019	8.9	16.5
2021	7.9	15.2

Source: UDAY Scheme Reports, APERC

Change over the decade AP has changed its power sector operations for the better in the past decade bringing its huge AT&C losses down from over 30% earlier. That attrition fell from nearly 29 percent in 2010 to less than 8 percent in 2021 an extraordinary turnaround compared with other Indian states. This was made possible by targeted actions such as scale metering, prompt theft prevention, and robust billing systems. As a result, Andhra Pradesh underperformed the national averages every year in reducing such losses, suggesting poor policies and distribution improvements.

Table 10: Average Retail Tariff (₹/kWh) by Consumer Category

Year	Domestic	Agriculture	Industrial	Commercial
2015	3	1.5	5.5	6
2017	3.4	1.6	6	6.5
2019	3.8	1.8	6.5	7
2021	4.1	2	7	7.5
2023	4.6	2.5	7.8	8

Source: APERC Tariff Orders

Between 2015 and 2023, electricity tariffs rose steadily across all consumer categories—domestic, agricultural, industrial, and commercial. Domestic tariffs increased from 3.0 to 4.6, marking a 53% rise

over eight years. Agricultural tariffs, while still the lowest, grew from 1.5 to 2.5, showing a 67% increase, indicating a significant impact on rural and farming communities. Industrial and commercial sectors experienced higher absolute tariff levels, with industrial rates rising from 5.5 to 7.8 and commercial rates from 6.0 to 8.0. These consistent hikes reflect efforts to align tariffs with the true cost of supply. However, the pace of increase, particularly in agriculture and industry, underscores the growing tension between financial sustainability and the affordability of essential services.

Table 11: Renewable Energy Capacity Growth in Andhra Pradesh (MW)

Year	Solar	Wind	Biomass	Total Renewable
2010	50	100	20	170
2015	350	600	50	1,000
2019	1,500	1,200	100	2,800
2021	3,000	1,700	150	4,850
2023	4,116	2,400	250	6,766

Source: MNRE, APERC, CEA

The renewable energy of the state of Andhra Pradesh from the year of 2010, till the year of 2023, according to the government projected. Levels of solar power skyrocketed off the chart (image below), jumping from a lowly 50 megawatts in 2010 to an expected incredible 4,116 megawatts in 2023, which represents a mind-blowing increase of 8,232% over the 13-year outlook. Wind capacity capability, however, experienced more modest growth increasing from 100 megawatts to a forecasted 2,400 megawatts, or an increase of 240%, when the peak period of the period ended. Biomass also grew but to a small extent, remaining as the smallest contributor with capacity growing from 20 megawatts to a projected 250 by 2023, representing an increase of 1,150%. As a whole, the renewable potential alone in Andhra Pradesh is projected to grow from 170 megawatts in 2010 to a staggering 6,766 megawatts in 2023, close to 40 times expansion, and emphasizing Andhra Pradesh's aggressive targets and leadership in clean energy expansion. Even though accelerated growth is definitely something to celebrate, keeping up such a growth rate will require continuing policy support, private sector investment, and sound technology solutions to integrate renewables on the grid in an affordable way.

DISCUSSION

The country has made some good progress in clean energy in the last 13 years, particularly in solar, wind and biomass. Capacity for solar grew much more rapidly than for other sources, increasing from just fifty megawatts in 2010 to over four thousand megawatts in 2023 on the back of falling costs and improved accessibility. This spike was a result of innovation that drove down the cost of solar power and made it much more accessible to the average consumer. By contrast, installed wind power capacity also made considerable strides along the way, and wind capacity mushroomed from 100 MW to about 2400 MW during this time. Biomass infrastructure has also crept up from 20 megawatts to approximately 250 megawatts. Cumulatively, renewables capacity surged from a mere hundred seventy megawatts to about six thousand seven hundred sixty-six megawatts, underscoring India's remarkable progression toward sustainable solutions – and a greater commitment to producing energy cleanly and clearing more quickly and with lengthier and more complex sentences.

Significant disparities were exposed, as the percentage of relief and distribution reductions had dropped from twenty-eight point five per cent in 2003 to eleven point nine per cent by 2024. These developments were born of initiatives that introduced intelligent meters, conducted the first energy analysis, and invested in advanced infrastructure solutions. Decreases in time at work more or less unravelled as well, dropping from 3.5 hours per day in 2003 to a meager 0.2 hours by 2024. This signals that strengthened continued reliability with augmented capacity to forecast interest. As a contrast, however, the burden for power distribution companies took an enormous jump, rising from the mark of eighteen thousand crore rupees in 2010 to in excess of a lakh and twelve thousand crore by 2023. This is a harbinger that there are persistent fundamental and financial problems that need to be addressed.

The income hole per unit also re-surfaced and widened substantially to eighty rupees/unit by 2024 post earlier improvements. This underscores the need for subsidy-dependent models of valuation. There was an increase in power prices across all customer segments, with household prices increasing by fifty-three percent and agricultural prices by sixty-seven percent from 2015 to 2023. This places an increasing subsidy

burden on customers (which incoming producers must account for). The dependence on subsidies remains high because delays transferring subsidies and politically driven free power programmes are currently squeezing power network budgets, regardless of broader allocations.

Renewable power limit has soared from a insignificant 170 MW in 2010 to an incredible 6,766 MW in 2023 on the rear of sun-oriented power flooding by far most of the expansion. In any event, advances in direction have shaken investor confidence, not least when plans to sell renewable energy were overturned in 2019, stalling investment and reducing private-sector involvement. And client service is on the rise, as evidenced by a 94% complaint resolution rate, billing only taking place every 30 days, and client satisfaction scores have soared to 8.4 out of a possible 10.

CONCLUSION:

Electricity sector in Andhra Pradesh: Sectoral development achieving against all odds Andhra Electricity sector paints a complex picture: successes at odds with ongoing challenges Specialty segments features dramatically improved - reduced transmission loss, increased renewables penetration, increased customer engagement- but financial stability still hang in a thread. Interference with pricing mechanisms and contract re - opening at a political level has also shattered confidence between stakeholders. The state's new energy plan must emphasize remote supervision, timely aid distribution and consistent implementation to ensure that its power reforms last in the years to come.

Looking at the sluggish speed of power sector reform in Southern Asia, Bhattacharyya explained in a 2005 journal article on vitality strategy that it is due to administrative weaknesses. Both pieces are taken to the same depth of penetrating enquiry (Dubash and Rao 2008 explore India's snowballing rendezvous with electricity governance). Ghosh and Chaturvedi's CEEW report in 2019, on prospects of sustainable vitality progression in India, was analytically nuanced. IRENA's country profiles in 2020 provided context to each country's renewable endowment and incoming obstacles in meticulous detail. Valuable insights into India's reform path emerged from Srivastava and Misra's 2016 review in Energy Policy, which minutely detailed the overall progression (and shortcomings) of the country's developing administrative institutions regulating the electricity sector.

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