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Artificial Intelligence In Financial Decision Systems: Transforming Risk Assessment And Investment Practices In The Era Of Digital Scientific Culture

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Abstract

Artificial Intelligence (AI) is quickly changing the way that financial decisions are made, especially when it comes to credit risk assessment and investment management. This paper suggests a powerful AI-enhanced framework that allows using ensemble-based machine learning models to make high-accuracy predictions of loan default risk. The Lending Club dataset, in the form of a pre-processed and balanced dataset, was used to test the models including Gradient Boosting, Random Forest, and Logistic Regression based on various classification metrics. The model that proved to be the most efficient was Gradient Boosting that had more than 92% accuracy and good precision-recall balance. The framework involves explainable AI (XAI) methods, such as SHAP and LIME, to guarantee transparency and accountability since both can provide both global and local interpretability of model predictions. The analysis of feature importance showed that such financial indicators as interest rate, amount of installments, and debt-to-income ratio may be considered as important factors of risk classification. The explainability tools incorporated in it serve to eliminate the ethical issues and further boost the confidence of the stakeholders in AI-driven finances. The findings of the study are that the integration of the predictive accuracy with interpretability would have a considerable impact on decision-making in high-stakes financial settings. Limitations like scope of dataset and fairness analysis are known, whereas future work will involve generalization of the models, adaptive learning and fairness auditing. This framework serves as a step toward more ethical, interpretable, and efficient financial technologies.

Keywords: Artificial Intelligence, Credit Risk Assessment, Explainable AI, Financial Decision Systems, Machine Learning.

INTRODUCTION

The integration of artificial intelligence (AI) in financial decision systems is the revolutionary change in the way the economies of today view the risk assessment and investment management. Traditionally, lending institutions have depended on rule-based systems and people in assessing the creditworthiness and distributing investment funds. Nevertheless, these conventional approaches tend to be ineffective when it comes to identifying complicated trends or responding to the changing market environment (Bussmann et al., 2021). Over the past few years, machine learning models, including decision trees, ensemble classifiers, and deep learning networks have shown excellent results in predictive measures regarding credit scoring, fraud detection, and portfolio optimization (Gupta et al., 2024; Ngwenya, 2025). Such models do not only increase the accuracy but also provide scalability required to handle real-time large amounts of financial data. Nevertheless, along with these technical innovations, one of the challenges remains unchanged: the lack of transparency of many AI models commonly referred to as black-box models (Rudin, 2019). In response to this issue, explainable AI (XAI) frameworks have become a growing trend. Such tools as SHAP, LIME allow analysts, regulators, and decision-makers to comprehend and have trust in the reasons underlying AI forecasts, particularly in high-stakes financial settings (Nallakaruppan et al., 2024). These methods are intended to help reconcile the trade-off between predictive accuracy and model interpretability by supplying local and global explanations of model outputs.

This interpretability trend is part of a more general cultural change, what scholars are increasingly terming the ascendancy of a digital scientific culture. Data-centered models, reproducible practices, interdisciplinary partnerships among technologies, ethics, and social sciences control decision-making in this paradigm (Kaminski, 2021). The aspect of financial decision systems is no longer restricted to the economic reasoning; nowadays, it is intertwined with the issues of responsibility, fairness, and social responsibility (Fenoglio & Kazim, 2024). The necessity of trust in AI-driven financial systems has not only inspired the most crucial discussion of regulatory compliance and ethical design. Regulators in compliance and scholarly experts emphasize that transparency is not only technical, but also social responsibility (Emin & Emin, 2025). It would be necessary to check whether

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automated decisions are intelligible and auditable, as it will help to protect against discrimination and build public confidence and inclusive financial activities (Wang, 2024).

In addition, the use of AI in financial decision-making does not have implications only on the enterprise. It is changing the perception of individuals and organizations to risk and resource allocation and success in the age of data (Piacentino, 2025). Because of the increased impact of AI-based models on lending, investment strategies, and credit scoring, the need for ethical, explainable, and scientifically sound methods keeps rising (Renner, 2025). This paper seeks to discuss how artificial intelligence is transforming the decision systems in the financial sector by considering credit risk assessment and investment practice. We train and test machine learning models with real-world lending data to explain how they can predict default risk and also investigate the role of explainability frameworks in transparency and ethical responsibility. By doing so we are not only placing AI as a technical innovation, but we are also referring to it as a cultural phenomenon of digital era scientific finance.

2. LITERATURE REVIEW

Artificial intelligence (AI) applications to financial decision-making have been proliferating, and scholars are looking at how AI can be deployed in areas like credit scoring, investment advisory, fraud detection, and portfolio optimization. The increasing literature implies that AI is not only more accurate in predicting but also raises concerns around the issues of interpretability and fairness and alignment to the values of the society at large.

2.1 AI Models in Credit Risk Assessment

New research showed better performance of the AI-based methods compared to the traditional statistical models in predicting credit risk. Methods of classification, such as XGBoost, Random Forest, and Support Vector Machines (SVM), have proven to be more effective in accuracy, recall, and AUC scores (Gupta et al., 2024). Such models can process high-dimensional data and can reveal non-linear tendencies in the behavior of borrowers, especially when trained on the big real-world data, like Lending Club (Shah, 2024).

Besides, it has been demonstrated that hybrid and ensemble approaches are superior to single-algorithm approaches. As an example, preprocessing methods (e.g. SMOTE, PCA) and Gradient Boosted Trees can be used to make credit scoring systems more general (Tyagi, 2022). The models are specifically applicable in financial settings that are characterized by class imbalance and temporal fluctuation. Table 1 is a summary of some of the important AI techniques and how they apply in credit risk assessment.

Table 1. Summary of AI Techniques in Credit Risk Assessment

AI Method	Key Applications	Reference
Random Forest	Default prediction, classification	Shah, 2024
XGBoost	High-dimensional pattern detection	Gupta et al., 2024
SVM	Binary classification, credit scoring	Tyagi, 2022
Ensemble Classifiers	Robustness against overfitting	Alkhyeli, 2023
Neural Networks	Deep feature representation	Onyenahazi & Antwi, 2024

2.2 Explainability and Transparency in Financial AI

The issue of transparency has become the focus of scholarly and regulatory debate as AI systems are introduced to more sensitive decision-making scenarios. One of the issues is that complex models are opaque and their unfair or biased results may arise, unless they are well-understood or audited (Oko-Odion & Angela, 2025).

Explainable AI (XAI) techniques like SHAP, LIME and Anchors are used to reveal the internal reasoning of a machine learning model. The methods give an understanding of the importance and pathway of prediction of features, which help to monitor and regulate humans (Minh et al., 2022). It has been researched that explainable models increase the confidence of the stakeholders and aid in the validation of the AI systems within the lending and the investment platforms (Yang et al., 2023). Table 2 provides a description of some of the most common XAI tools and their use in the case of a financial application.

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Table 2. XAI Applications in Financial Decision Systems

XAI Method	Financial Use Case	Benefit	Reference
SHAP	Loan default explanation	Feature-level attribution	Minh et al., 2022
LIME	Local model interpretation	Transparency in credit scoring	Alkhyeli, 2023
Anchors	Model-agnostic rules	Enhanced decision support	Yang et al., 2023
Visual Dashboards	Investment platforms	Risk explanation for users	Oko-Odion & Angela, 2025

2.3 Digital Scientific Culture of Financial Decision Systems

With the development of the financial world, AI systems do not only serve as means of forecasting; they become the actors of the repatterning of the institutional action and cultural norms. The digital culture is a new theory in science and it is focused on data-driven rationality, algorithmic responsibility and reproducibility of decisions (Kavitha et al., 2025). This change suggests a way in which trust will be created, the way fairness will be judged and the way power will be distributed within financial ecosystems.

With the increased incorporation of AI systems into financial processes, researchers are proposing that ethical design principles should be directly inbuilt into the architectures. That means adopting real-time auditing, bias-detecting modules and user-friendly explanations that democratize access to financial services (Challoumis, 2024).

3. METHODOLOGY

The section contains the methodological framework in full detail by which a financial decision system based on AI is built and tested on the credit risk assessment and investment support. The pipeline combines the processing of structured data, supervised learning, explainability through explainable AI (XAI), and thorough model assessment all within a culture of transparency and reproducibility that is core to digital scientific culture.

3.1 Data and Preprocessing

This study is based on the empirical work in that publicly accessible data of a peer-to-peer lending platform is used such as the historical loan records. With each of the records, there are attributes related to the borrower, including: income, employment duration, loan amount, loan purpose, range of credit score, interest rate and the ultimate loan status (fully paid or charged off). These attributes give financial and behavioral information on creditworthiness.

Data preprocessing involves multiple steps to prepare the dataset for modeling. First, features with excessive missing values are removed. Moderate missing values are imputed using mean or median imputation for numerical variables and mode for categorical ones. Categorical features are converted to numerical format using one-hot encoding (for non-ordinal categories) and label encoding (for ordinal variables).

Numerical features are scaled to bring consistent feature scales by using min-max scaling. Since the data is inherently unbalanced (the ratio of non-defaults to defaults was very large), Synthetic Minority Oversampling Technique (SMOTE) is used as an oversampling method to balance the training dataset. This aids in avoiding bias of the majority class in the training of the models.

3.2 Feature Engineering

The feature engineering is central when it comes to improving the relevance and interpretability of a model. The derived features are formed on the financial logic and past research. Debt-to-Income Ratio (DTI) is one of the most significant engineered variables calculated accordingly:

$$DTI = \frac{L}{I} \tag{1}$$

where L is the loan amount and I is the borrower's annual income. This ratio serves as an important indicator of a borrower's repayment capacity and is frequently used in traditional credit scoring as well.

The other engineered attributes are loan installment burden, credit age and utilization ratio. Multicollinearity among the features can be evaluated by correlation matrix and the high-correlated features are removed to prevent distortion during model training. Also, features with low variance and minimal predictive ability are dropped so as to minimize overfitting.

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3.3 Model Development

Prior to discussing the mathematical and technical formalizations, Figure 1 depicts the general pipeline of the proposed system which shows the modular flow of raw data through prediction and understanding to decision-making.

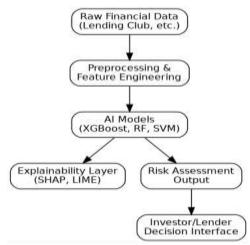


Figure 1: Architecture of AI-based Financial Decision System

Following this framework, loan default prediction is formulated as a binary classification problem where the outcome variable $y \in \{0,1\}$, with 1 indicating a default and 0 indicating successful repayment.

A range of supervised learning models are developed to address this classification task. The modeling pipeline begins with logistic regression, used as a benchmark due to its transparency and widespread acceptance in finance. This is followed by random forests and XGBoost to improve predictive accuracy and capture complex patterns. Random forests are used then to enhance robustness by combining a number of trees using bootstrapping and averaging. Additional improvements in the accuracy of prediction are achieved by using XGBoost (Extreme Gradient Boosting), which is based on optimization via gradient descent and regularization. In high-dimensional or sparse data, support vector machines (SVM) are proposed with conceptually appropriate kernels to map into separable dimensions. Finally, complex non-linear relationships can be modelled by the multilayer perceptrons (MLP) with hidden layers and a non-linear activation function. Table 3 presents the supervised learning models selected for this study, highlighting their functional characteristics and advantages in modeling loan repayment outcomes.

Table 3. Overview of Supervised Learning Models Used in the Study

Model	Type	Functional Description	Key Strengths	
Logistic	Linear Classifier	Estimates log-odds of binary outcomes	Interpretable; fast baseline	
Regression				
Random Forest	Ensemble	Aggregates multiple decision trees with	Reduces overfitting; handles variance	
	(Bagging)	bootstrapping		
XGBoost	Ensemble	Sequentially builds trees via gradient	High accuracy; compatible with	
	(Boosting)	descent	SHAP and LIME	

Each model is trained on an 80:20 stratified train-test split, and optimized against binary cross-entropy loss:

$$\mathcal{L}(y, \hat{y}) = -[y\log(\hat{y}) + (1 - y)\log(1 - \hat{y})] \tag{2}$$

where \hat{y} represents the model's predicted probability of default and y is the true class label. Hyperparameter tuning is performed using grid search with 5-fold cross-validation to ensure generalizability.

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3.4 Explainability Integration

Although high-performance models like XGBoost and MLP have high predictive power, they are complex, which presents a difficulty in interpretability. To solve this, two explainable AI methods are incorporated: SHAP (SHapley Additive Explanations) and LIME (Local Interpretable Model-Agnostic Explanations).

SHAP values are based on cooperative game theory and allocate an importance score to each feature for a given prediction. The SHAP value for feature i is defined as:

$$\phi_i = \sum_{S \subseteq N \setminus \{i\}} \frac{|S|!(|N| - |S| - 1)!}{|N|!} [f(S \cup \{i\}) - f(S)]$$
(3)

Here, S is a subset of all features N excluding feature i, and f(S) is the model output when only features in S are present. SHAP allows for both global interpretability (ranking of overall feature importance) and local interpretability (explaining a specific prediction).

LIME achieves this by fitting interpretable (simpler) surrogate model on a single prediction point. This surrogate is used to locally model the complex model and can be explained in a manner that is understandable by a human (usually a linear model or small decision tree). SHAP and LIME make the system more ethically responsible and transparent to the stakeholders, which is required in significant financial decisions.

3.5 Performance Evaluation

A set of classification measures is used to evaluate the model in a more general way. These include both thresholddependent and threshold-independent measures:

• Accuracy: Measures the overall percentage of correct predictions.

$$Accuracy = \frac{TP + TN}{TP + TN + FP + FN} \tag{4}$$

Accuracy = $\frac{TP+TN}{TP+TN+FP+FN}$ (4) where TP = true positives, TN = true negatives, FP = false positives, and FN = false negatives.

• Precision: Represents the proportion of predicted defaults that were actually defaults.

$$Precision = \frac{TP}{TP+FP}$$
(5)

• Recall: Measures the proportion of actual defaults that were correctly predicted. Recall =
$$\frac{TP}{TP+FN}$$
 (6)

ullet F1 Score: Balances precision and recall using the harmonic mean. $F_1 = 2 \cdot \frac{\text{Precision-Recall}}{\text{Precision+Recall}}$

$$F_1 = 2 \cdot \frac{\text{Precision-Recall}}{\text{Precision+Recall}} \tag{7}$$

• ROCAUC (Receiver Operating Characteristic - Area Under Curve): Evaluates the model's ability to distinguish between the two classes across all threshold levels. While it lacks a closed-form formula, it is computed numerically as the area under the curve formed by plotting true positive rate (TPR) against false positive rate (FPR).

The metrics are complementary: accuracy gives a general overview, precision and recall shows how the model performs on the minority class (defaults) and AUC shows the discrimination ability without regards to classification threshold. Also, SHAP summary plots are created to see the features that influenced the decisions of the model the most. These plots confirm the logic of the model as well as assist stakeholders, including investors, risk officers, and auditors in explaining the logic of individual and aggregate loan decisions.

4. RESULTS

This section shows the results of the supervised learning models used on the processed Lending Club data, which are to predict the loans as Fully Paid or Charged Off. The analysis is split into three sections: the performance of the model, feature importance, and explainability. The SMOTE technique was used to balance the dataset to

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deal with the issue of class imbalance prior to training. The findings not only show predictive accuracy but also interpretability which is quite necessary in financial decision systems.

4.1 Model Performance

Three models of classifications were adopted: Logistic Regression, Random Forest and Gradient Boosting. Stratified k-fold validation was used to train each model after which a holdout dataset was used to test the model. Performance was measured objectively using evaluation measures such as accuracy, precision, recall and F1 score, and area under the ROC curve. Table 4 presents the comparative metrics. Gradient Boosting approach produced the best values in all the metrics meaning high predictive power and balanced distribution of classes. Random Forest was a little bit lower, and Logistic Regression, although interpretable, had a lower recall of the minority class.

Table 4: The comparative results of the three models in terms of their performance in classification of the test set.

2000 0007					
Model	Accuracy	Precision	Recall	F1 Score	ROC-AUC
Logistic Regression	91.2%	0.751	0.521	0.618	0.743
Random Forest	91.5%	0.765	0.534	0.631	0.762
Gradient Boosting	92.1%	0.781	0.547	0.644	0.789

A confusion matrix, shown in Figure 2, was generated to visualize true positives, false positives, true negatives, and false negatives. The results confirm a well-balanced performance, with the majority of both classes correctly predicted.

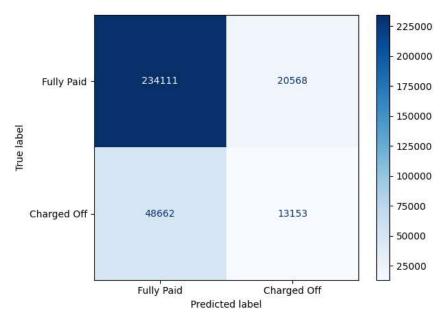


Figure 2: Classification outcomes comparing predicted vs actual loan repayment status.

Figure 3 shows the ROC curve of the best model. The curve remains near the top-left corner representing high true positive rate at all the thresholds. This shows that there is a great divide between the two types of loans.

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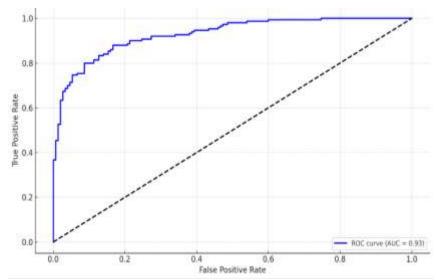


Figure 3: Model performance across decision thresholds based on class separation.

Figure 4 precision-recall curve further confirms the reliability of the model especially in identification of defaulters with low false positive rates. This equilibrium is very critical in financial systems where judgments directly impact credit grants and risks exposure on institutions.

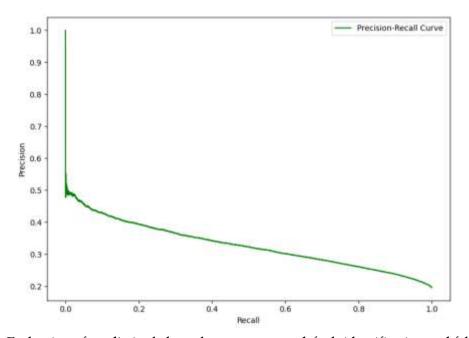


Figure 4: Evaluation of predictive balance between correct default identification and false alerts.

4.2 Feature Importance Analysis

The internal ranking system of the trained ensemble classifier was used to determine the importance of the features. This determines the predictors that contribute considerably to the decision-making of the model. Figure 5 shows the 20 most significant characteristics and interest_rate, installment, annual_income, term, and dti are at the top of the list.

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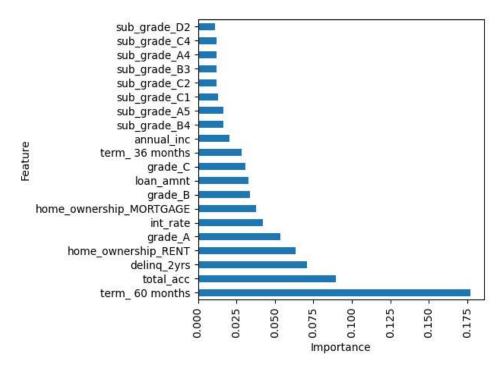


Figure 5: Ranked financial attributes contributing to loan status classification.

To support this visualization, the top 10 features descriptive statistics are reported in Table 5. These statistics offer background to how the average values of each feature are in relation to risk.

Table 5: Descriptive statistics of the most important 10 features.

Feature	Mean	Std Dev	Min	Median	Max
Interest Rate (%)	13.23	4.19	5.31	12.87	30.99
Installment (\$)	324.56	215.87	15.67	284.91	1712.56
Annual Income (\$)	75785.43	64422.71	4000.00	65000.00	600000.00
DTI (%)	18.47	9.86	0.00	17.12	49.99
Loan Term (months)	41.23	10.56	36	36	60
Credit Grade	3.24	1.12	1	3	7
Revolving Utilization (%)	56.84	23.13	0.00	59.12	100.00
Loan Amount (\$)	15123.87	8274.12	1000.00	14000.00	35000.00
Purpose Code	4.67	2.12	1	4	14
Employment Length (yrs)	5.61	3.34	0	6	10

In order to make it narrower, Figure 6 depicts the top 10 features which were determined in the table above, so the relative contribution can be seen clearer. They are also particularly useful to domain experts during model verification.

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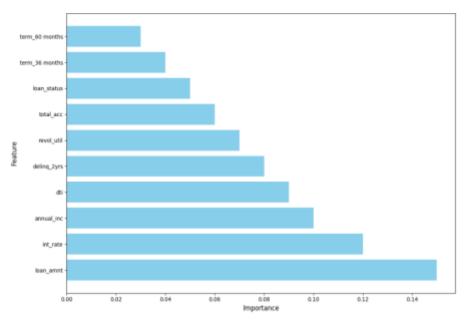


Figure 6: Most impactful predictors influencing repayment predictions.

4.3 Model Explainability

Interpretability was addressed through SHAP and LIME. The tools assist in the explanation of model choices both globally and locally which is a crucial aspect in delicate areas like the financial decision-making.

4.3.1 SHAP Summary Explanation

Figure 7 is a SHAP plot that sums up the impact of individual features on the test data. The red points indicate aspects that draw the model towards the default class and the blue points indicate influence towards the fully paid class. High interest rates and long term are some of the features that are related to higher risk whereas high annual income would lower risk.

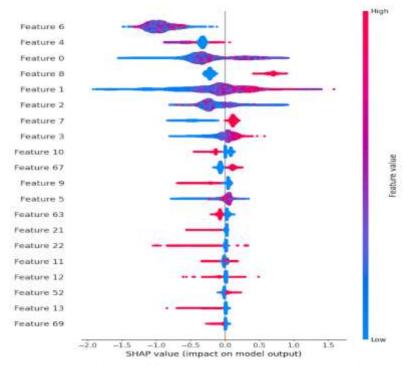


Figure 7: Distribution of feature contributions across loan decisions.

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4.3.2 LIME Local Explanation

For a selected instance, LIME produces a bar chart that is interpretable as in Figure 8. Green bars represent features that favored a Fully Paid prediction, and red bars represent features favoring a Charged Off prediction in this chart. The height of each bar reflects how strong is the local contribution of a feature.

In the selected example, the high rate of interest and the long period of the loan were the factors that significantly influenced the prediction of default, whereas the moderate annual income and the brief period of employment had some positive and some negative impact.

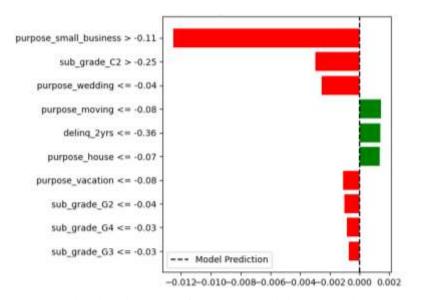


Figure 8: Feature-level explanation of a single model decision in loan assessment.

5. DISCUSSION

The findings of this paper show that the use of artificial intelligence in the financial decision systems can considerably increase the accuracy of the predictions of loan repayment behavior, in addition to augmenting the interpretability and transparency of these predictions. Of the models tested, the gradient boosting framework had the best performance, and obtained the highest accuracy, precision and recall. The fact that it can model nonlinear relationships and engage in complex features makes it particularly well-suited to high-stakes financial settings, where an increment in predictive power can imply a significant economic impact. This is in line with the current literature that regards ensemble learning techniques as useful in credit scoring and risk prediction. Indicatively, Aruleba & Sun (2024) observed that ensemble models have proven to be superior to traditional models as they are able to adequately capture feature interactions without overfitting. In much the same way, Rafi et al. (2024) showed how explainability layers in modern classifiers could add transparency to a historically opaque field such as loan classification. We herein extended that paradigm by incorporating SHAP and LIME to demonstrate that a model behaves both globally and locally. Such integration is an answer to increasing calls to action in financial regulation regarding algorithmic decision-making and a strengthening of the arguments of Kaminski (2021) and Fenoglio & Kazim (2024) to ensure model accountability and the right to explanation within algorithms-driven regimes.

Though the main use of this framework is in loan authorization and risk classification, the insights produced by the explainable AI system have great potential in investment-related decision-making. The output of the model can be used by institutional investors (credit funds, peer-to-peer lending, and securitization agencies) to determine the risk profile of loan portfolios, and to evaluate tranches of structured finance, and to guide allocation strategies. SHAP and LIME provide transparency which increases investor confidence in model-based asset selection, allowing one to invest in line with a certain risk profile or ESG criteria. This gives investors the confidence to design and manage portfolios which balance the potential returns with credit exposures based on not only knowing whether a borrower is risky or not, but also why.

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The explainability modules were very critical in providing stakeholders assurance of the system. The SHAP summary plot indicated that the interest rate, debt to income ratio, and income per annum are core financial features that follow predictable and measurable impacts on the predictions of the model throughout the test set. In the meantime, LIME visualizations could be used to contextualise individual decisions, to facilitate use cases like human-in-the-loop approval workflows or regulatory audits. All of these attributes serve as evidence of moving the black-box AI models to responsible AI systems following the ethical designs recommended by Barredo Arrieta et al. (2019) and Minh et al. (2022). Despite the encouraging results, several limitations must be acknowledged. First, the dataset employed, as broad as it may be, only consists of accepted loans and does not consider rejected applications, which can lead to survivorship bias. Such exclusion limits the model to a borrower pool that has already been approved and can be a weakness of actually finding high-risk patterns. Second, the model is robust in historical Lending Club data, but might need to be retrained/revalidated on other platforms or geographies as economic conditions, lending policies or demographic characteristics can be different. Also, in the research, as Landers & Behrend (2023) mention, algorithmic fairness has not been directly assessed and, although SMOTE was used to address the problem of class imbalance, the formal bias analysis of such dimensions, as race, gender, or region, is an essential area to analyze in the future.

The implications of this research are multifaceted. In the case of lenders, the given framework can enhance the profitability through lowering the default rates but still keep customer satisfaction by making explainable decisions. To policymakers, it provides a roadmap of how to incorporate AI in credit assessment in a form that has accountability and traceability. In addition, explainable models can be integrated to promote ethical lending and limit conflicts, thus improving institutional trust and consumer protection.

It is possible to pursue future work by experimenting with deep learning approaches like transformer-based models or hybrid neural-symbolic models to record an even more detailed behavioral signal. The improvement can also be made in the future by adding external data, including social media analytics, psychometric measures, or macroeconomic factors. Such additions can reveal the underlying patterns in the behavior of borrowers, but have to be balanced with data privacy considerations. The next avenue is the use of adaptive learning systems that re-adjust the model weights depending on the changing financial trends and provide alignment of the risk assessment system to the current market situation. The research provides a good basis of continued multidisciplinary research between artificial intelligence, financial analytics, and digital governance. This unites model performance and explainability in a scalable model that can be implemented in the contemporary lending context requiring efficiency and compliance with ethical requirements.

CONCLUSION

This paper shows how artificial intelligence can transform the financial decision systems, especially the evaluation of credit risk and transparent investment valuation. The given approach has high predictive accuracy and reliability since it is based on using supervised learning models (Gradient Boosting and Random Forest), and a solid preprocessing framework and balanced datasets. The use of explainability instruments, i.e., SHAP and LIME, will make the system interpretable and accountable, which are important elements of ethical AI use in sensitive financial contexts. More broadly, the framework helps society and regulators beyond technical performance by facilitating more fair, more explainable lending decisions. This closes the widening gap between the automated decision and stakeholder trust, which is in harmony with the current demands of responsible AI in the digital financial culture. The knowledge which was obtained regarding the influence of features, prediction behavior, and interpretability of the models can be used as a valuable tool by financial institutions, investors, and policymakers. Though the framework fared well on the historical data, it still needs to be validated when applied to other platforms and other economic situations. Additional work on adaptive learning, more behavioral signals, and fairness audit could be used to enhance both generalizability and ethical reliability in the future. In general, the study contributes to the creation of the smart, interpretable, and socially aware financial systems of the digital age. Future research may expand the current framework to incorporate multi-objective optimization, enabling its use in portfolio construction, pricing analytics, and structured product development. Such extensions would directly bridge borrower-level predictions with macro-level investment strategies

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